



Pillar 9 Migration Schedule Update + Special Webinar Event

To ensure a positive migration experience for Alberta board members, particularly during the COVID-19 outbreak, Pillar 9 has updated the Alberta board migration schedule.

Pillar 9 has worked directly with Alberta boards and participating agent efficiency tool vendors to determine the new migration dates. These new dates will enable Pillar 9 and participating vendors to provide the best user experience possible with the new system.

Updated Migration Schedule

Alberta boards will now begin migration to Pillar 9 in May 2020. When a board migrates, their property listing data will be added to the MLS® System. Once all Alberta boards have migrated, members will have access to all Alberta listing data.

Please view the updated Alberta board migration schedule below:

Board	Cutover date	Migration date
GPAAR - Grande Prairie & Area Association of REALTORS®	May 5	May 6
CARA - Central Alberta REALTORS® Association	May 19	May 20
LDAR - Lethbridge & District Association of REALTORS®	May 19	May 20
MHREB - Medicine Hat Real Estate Board	May 19	May 20
FMREB - Fort McMurray Real Estate Board	May 19	May 20
RASCA - REALTORS® Association of South-Central Alberta	May 19	May 20
AWRA - Alberta West REALTORS® Association	June 1	June 2
RALD - REALTORS® Association of Lloydminster & District	June 1	June 2
CREB® - Calgary Real Estate Board	June 15	June 16

Please note, there will be a short cutover period for each board during their assigned migration period. An MLS® System blackout period will take place once for each board between 10 a.m. on their assigned cutover date until 10 a.m. on their assigned migration date.

Prospects launch for Pillar 9 subscribers

Please note that Prospects CRM and Mobile app will launch on June 15 for all Pillar 9 users.

Prospects CRM is integrated with Matrix™ to provide real estate agents seamless access to client and listings data to organize contacts and manage customer relationships.

Prospects Mobile app works hand in hand with the Matrix™ MLS® System and Prospects CRM to help agents close more deals when they are away from their computer and office.

Currently, CREB® is the only Alberta board using Prospects. This means that CREB® members will experience no loss of Prospects CRM data when CREB® migrates to Pillar 9 on June 15.

Prospects CRM and Prospects Mobile training webinars, videos and support materials will be available to Alberta members on the Pillar 9 website.

System training

Prior to migration, member subscribers will receive communication inviting them to register for interactive training webinars hosted online by an instructor. Training will run on each board's cutover and migration dates via Zoom webinars. A recording of these webinars and other training resources will be available on the Pillar 9 website for members.

Tech support

All member subscribers of Pillar 9 will have access to live help desk support via phone and email seven days a week. Help desk contact information will be available to members when they migrate to the new system.

More information

For additional questions about Pillar 9, please email contact@onerls.com.

Special event for Pillar 9 subscribers - April 22 @ 11AM

Pillar 9 welcomes Alberta board members to join us for a special Facebook live event on Wednesday, April 22 from 11 a.m. to 12 noon.

We will be joined by guest speaker [Gabriel Filippi](#). Filippi is a man of action and only the second Canadian to have climbed both faces of Everest (8850 m). He is a public speaker who translates his trials as a mountaineer into managing trials in life.

Following Filippi's presentation, members will be joined by Prospects to get an overview of the CRM and Mobile app that will launch on June 15.

Keep your eye out for a Facebook live link coming in the next couple of days.